

授業科目	ツーリズム英語				実務家教員担当科目	-					
単位	2.	履修	選択	開講年次	3	開講時期	前期				
担当教員	Andrew Zitzmann										
授業概要	<p>This course will look at the use of English for tourism in a practical way. The purpose is to improve your use of English in practical situations. Various tourism oriented situations will be presented and examined. These will include agency, hotel, and transportation related situations, as well as introducing destinations and their appeal points.</p> <p>All classes will be taught in English. You are expected to use English for all activities.</p>										
授業形態	講義・演習			授業方法	Group work Discussion						
学生が達成すべき行動目標											
標準的レベル	<ol style="list-style-type: none"> 1. Improving your conversational skills in tourism related situations 2. Deepening your understanding of other cultures 3. Participating actively in class activities 										
理想的レベル	<ol style="list-style-type: none"> 1. Having a high level of conversational skills in tourism related situations 2. Being deeply aware of cultural differences and situations 3. Taking a leading role in class activities 										
評価方法・評価割合											
評価方法		評価割合 (数値)				備考					
試験											
小テスト		20%									
レポート											
発表 (口頭、プレゼンテーション)		50%									
レポート外の提出物											
その他		30%				active participation					
カリキュラムマップ (該当 DP) ・ナンバリング											
DP1	○	DP2	○	DP3	-	DP4	-	DP5	○	ナンバリング	T031616J
学習課題 (予習・復習)										1回の学習目安 (時間)	
Review the previous classes material and prepare for the next class in a timely manner.										4	
授業計画											
第1回	Introduction to the course and expectations										
第2回	Travel planning: destination choices										
第3回	Travel planning: transportation types (pros and cons)										
第4回	Travel planning: accommodations (various types)										

第5回	Planning a tour
第6回	Presenting a tour
第7回	Booking a tour
第8回	Taking a room reservation
第9回	Escorting a tour
第10回	Welcoming guests: reception
第11回	Helping guests: concierge
第12回	Dealing with complaints and problems
第13回	Role plays: Traveling in Japan
第14回	Role plays: Traveling abroad
第15回	Review and self evaluation
テキスト	English for Tourism Professionals, Reiko Fujita ISBN 978-4-86-312356-4
参考図 書・教材 ／データ ベース・ 雑誌等の 紹介	Will be explained in class when necessary
課題に対 するフィ ードバッ クの方法	Feedback is ongoing during the activities and after presentations.
学生への メッセー ジ・コメ ント	Prepare for the activities by reviewing the vocabulary introduced previously. Take an active role in the activities. Improving your conversational ability happens with usage. Try using English throughout the activities as if you were communicating with foreign visitors.